

Parsons Pleck

space and light in the countryside

Terms of Business

1. The person whose name appears on the Booking Form agrees to take full responsibility for ensuring that all members of the party adhere to the Terms of Business and the House Rules set out below. In these Terms of Business, the 'Owner' refers to the Owner of the property you are booking, the 'Property' refers to the house you are booking. The number of people occupying the Property is limited to that stated in the Booking Form, unless by prior consent with the Owner. You may not sublet the Property under any circumstances, even free of charge. The named person who books the stay must be at least 30 years old.
2. You must pay the deposit specified on booking, with the remainder of the balance payable eight (8) weeks before the start of the Let. If a booking is made less than 4 weeks before the start of the holiday please send the full rental charges at the time of booking. Failure to pay the balance of rental charges will result in the Owner treating the Property as available for re-booking. No reminders are sent out.
3. Please notify the Owner of any cancellation immediately by telephone, and confirm in email. If a notice of cancellation is received between the 48 hours of your deposit being received and the final payment being due then the deposit will be retained. If cancellation is made within eight weeks of the holiday start, then you are liable for the full rental amount excluding cleaning fees, unless the Property can be re-let. If a re-let is successful then a full refund will be made. If the Property cannot be re-let then no refund will be given. To safeguard against cancellation charges & other unforeseen eventualities we strongly recommend Cancellation Insurance.
4. Should the Property, subsequent to booking, become unavailable through any cause, you must accept that the Owner's liability is limited to the amount of any rent paid. We cannot offer any refunds for bad weather conditions.
5. Pets by prior arrangement only.
6. You accept that the responsibility for personal property of guests occupying the accommodation is solely theirs. All vehicles are also left at the guests' risk. Guests agree to absolve the Owner of any responsibility for any accident or mishap to persons or property whilst on the premises or whilst engaged in any activity therein, or from any illness or injury arising from any causes whatsoever. You use the pool & sauna at your own risk.
7. You agree to use the Property solely for its intended purpose as self-catering accommodation and to accept the Owner's right to refuse to hand over the Property to any person deemed unsuitable to take charge. Causing a nuisance or disturbance to neighbours, unreasonable behaviour or disrupting the neighbourhood may result in the Owner requesting you to leave without recompense.
8. You agree to allow the Owners or agents access to the Property, eg in case of an emergency, a water leak, power failure, repairs etc.
9. You must respect and look after your accommodation during your stay, you must leave the Property tidy, and by the date and time specified in your Booking Form. Please let us know of any damage or breakages so we can repair or replace them for the next guests. In making a booking you accept responsibility for any theft, breakage or damage caused by you or any member of your party and agree to indemnify us in full for any loss that we may incur as a result. We reserve the right to charge for any damage or breakages. We do not routinely charge for the occasional glass, mug or plate broken, and have an amnesty book for you to list these.

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Terms of business, cont'd

10. Check in from 4pm. You must vacate the Property by 10am at the latest on your day of departure unless special arrangements have been made with the Owner. This is to allow us to prepare the Property for the next guests.
11. You will be liable for the costs of any loss of house keys/replacement locks.
12. You must lock the doors and close the windows when you leave the property unoccupied.
13. We reserve the right to make reasonable amendments or additions to these terms and conditions without notice.
14. We reserve the right to ask the holidaymaker and their party to leave the property, without refund, should the behaviour of the holidaymaker and/or their party be considered by the property owner to be unreasonable.
15. The internet is available (at no extra cost) subject to technical availability. There is no refund if this become unavailable due to matters beyond our control.
16. You agree to abide by all House Rules.

House Rules

1. Parsons Pleck is a tranquil space where we encourage guests to take time out and relax. It is not a party house. Whilst it appears we are in the middle of the countryside with no visible neighbours, we do indeed have neighbours and the sound carries across the fields and can create huge disturbance. We ask that you respect them and do not allow noise to spill out onto the deck and into the garden. There is low tolerance to noise in the garden and at the pool-side at all times. We do not permit music devices to be taken out onto the deck and to the pool. There is a curfew on the use of the pool after 9.30pm.
2. No hen or stag parties.
3. No pets on furniture or on the beds. This is a rural area and there is often livestock in the adjacent fields. Please ensure your dogs do not create disturbance for them. Pick up all dog mess.
4. No fireworks or drones.
5. The heated pool is available May-September, please replace the cover each night to prevent heat loss. Keep the pool gate shut at all times and do not leave children or pets in the pool area unattended. No diving - the pool is very shallow! No glassware is allowed in the pool area at all (plastic cups and jugs are provided). Any broken glass found in the pool vicinity or in the pool will result in you having to pay substantial damages to drain, clean and refill the pool. Please bring your own pool towels. All other linen and towels are provided.
6. Parking only on our drive, (there is space for a maximum 5 cars) do not park on verges or opposite neighbours' entrances. If you bring more cars than can fit on our drive please park further down the road in the area around the church.
7. We ask that guests respect the fact that decorations are not used anywhere in or outside the property. Balloons have a habit of floating off to neighbouring fields!
8. If you use the BBQ, please ensure you clean it thoroughly before you leave.
9. We have a septic tank, loo paper only please.
10. Smoking is not permitted in the house. We will charge for deep cleaning if we find evidence of this. Ashtrays are provided for smoking outside.
11. Please report any problems or issues you have with property as they occur and we will try to redress this asap.